

Quality Policy PQ-rev.1

UNI EN ISO 9001:2015 - Quality Management Systems

Continental Flanges & Fittings Italia S.p.A. deals with storage, marketing and sale of fittings, flanges, forged fittings, accessories, tubular products, cast and forged valves.

Continental Flanges & Fittings Italia S.p.A. applies an operational model of open communication, integrity towards customers, equity and attention to its employees and responsibility towards the community within which it operates.

The vision of Continental Flanges & Fittings Italia S.p.A. is to meet and possibly exceed customer expectations with respect to quality, delivery, costs, safety, sustainability and ethical and moral values.

In this context, the Management of Continental Flanges & Fittings Italia S.p.A. aims to achieve the above by committing to:

- Implementing the Quality Management System according to the requirements of the international standard UNI EN ISO 9001: 2015.
- Continuously improving the effectiveness of the Quality Management System so as to:
 - maintain a Leader position in its sector;
 - maintain an adequate level of punctuality, through professional commitment and careful planning of activities in order to meet the delivery commitments undertaken with the customer
 - Maintain a defined quality level
- Improving the company's ability to satisfy its customers.
- Respecting the applicable requirements, both legal / regulatory and those required by customers.
- Promoting the use of the process approach and risk-based thinking.
- Creating a working realm based on honesty, integrity, safety, respect for the environment and individual growth through training and communication.
- Support the community within which it operates in the practice of social responsibility and the prevention of pollution.
- Ensure the availability of the resources necessary for the Quality Management System.

Quality Policy:

- It is included and applied within Continental Flanges & Fittings Italia S.p.A. through written communications, regular meetings and / or during training sessions.
- It is made available to relevant interested parties through the website or through a written request.
- It is reviewed annually or when ever necessary by the Top Management. If deemed appropriate it can be modified and then released.

The Management of Continental Flanges & Fittings Italia S.p.A ensures that the Quality objectives are clearly established and understood throughout the Company.